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Welcome to FIND Food Bank

Thank you for your interest in volunteering at FIND Food Bank. Volunteers are vital to the Food Bank and our partner agencies. Your efforts will help feed hungry people in the Coachella Valley whether you provide administrative support, clean and organize shelves in our agency shopping area, or help sort produce and non-perishable foods.

Please read through the enclosed material and complete the appropriate Volunteer Application and Agreement. The agreement forms needs to be turned in to the volunteer department prior to your date of service.

We are grateful for your participation in our services, projects, and events. FIND Food Bank is able to provide quality services due to the support of volunteers. Thank you for helping to fight hunger in Coachella Valley!

Sincerely,

Lisa Houston
Lisa Houston
President and CEO
FIND Food Bank

Physical Address:
83775 Citrus Avenue
Indio, CA 92201
760-775-3663

Mailing Address:
P.O. Box 10080
Indio, CA 92202

Tax ID: 33-0006007
FIND Food Bank

Our Mission
Relieve hunger, the causes of hunger, and the problems associated with hunger through awareness, education, and mobilization of resources and community involvement.

Our Goal
Create a hunger-free Coachella Valley, so that no one goes to bed hungry.

FIND is “Food In Need of Distribution,” which is the formal name under which we were incorporated. We operate as FIND Food Bank — the Coachella Valley’s only food bank — and the area’s hub for information and action related to hunger and food insecurity.

FIND was established in 1983, and moved to its current location in 2009. We are a proud member of Feeding America, the national food bank network. Our service area spans from Banning to Blythe, east to west, and from Landers to Salton City, north to south, which is basically eastern Riverside County and southern San Bernardino County in southern California.

FIND is the central hub of food distribution to our community. We ensure that a sufficient amount of food is available and accessible to our 100 partnering agencies whose main focus is to distribute food assistance directly to those in need. Not all food-distribution programs are food banks; FIND is the only food bank serving our region. Our partner agencies include food pantries, soup kitchens, shelters, youth programs, senior programs, rehabilitation and residential centers.

FIND Food Bank receives, stores and distributes food and other non-grocery items. Food donors include food manufacturers, wholesalers, brokers, retailers, and individuals.

Volume
FIND Food Bank distributed 10.5 million pounds, 4.6 million pounds of the total was fresh produce, of food in fiscal year 2013-2014, providing food to approximately 90,000 people every month.

Funding
FIND Food Bank receives funding from individuals, businesses, corporate and private foundations, civic organizations, religious groups and local government grants. We do not receive state or federal monies. Every $1 donated allows us to serve 7 meals to a neighbor in need.

Accreditation & Affiliation
FIND Food Bank is a 501(c) (3) not-for-profit corporation registered as tax-exempt with the Internal Revenue Service (Tax ID: 33-0006007). FIND Food Bank is one of more than 200 food banks and food rescue organizations affiliated with Feeding America, the nation’s largest hunger-relief organization.

For more information about FIND and how you can join the fight against hunger, visit our website at www.findfoodbank.org.
FIND Food Bank’s Feeding Initiatives

Step Up to the Plate!
FIND Food Bank has adopted a comprehensive approach to fighting the problem of food insecurity and hunger through three key initiatives: Distribution, Health and Wellness, Be a Good Neighbor. These initiatives, derived from our mission to fight hunger through the efficient collection and distribution of wholesome and nutritious food, education, advocacy and community involvement will help move people from hunger to health.

Distribution
FIND is a major food-receiving and distribution operation, receiving millions of pounds of food from farmers, corporate food manufacturers, and local food retailers. We have adopted a healthy food banking model, stressing the importance of why fresh foods will make for a better community.

Health and Wellness
We are committed to being a part of creating a healthy Coachella Valley. To do this, we are focused on distributing large quantities of nutritious fruits and vegetables – as much as 50% of our annual distribution is fresh produce!

In the future, we would like to offer nutrition education and help families make a meaningful connection between healthy eating and better health.

Be a Good Neighbor
We take very seriously our responsibility to distribute food to, educate, and assist the hungry individuals and families, and want you and our community to recognize the critical nature of local food insecurity. Connecting people to healthy food assistance now responds to immediate needs and reduces future health care costs associated with hunger and poor health.

Open your eyes, look at your surroundings, and talk to your neighbors! Opening the lines of communication gives you the opportunity to help others and allows your neighbors to ask for help. FIND is here to help you help others and provide necessary resources so everyone in our community can live a healthy and productive life.

Food Stamp Outreach
FIND’s CalFresh Outreach and Case Management Program helps connect people and families who are food-insecure to additional resources for their household, while also providing economic benefit to our community. Our goal is to work with families and individuals in need to create a household plan that works within their budget so that they can become self-sufficient. Volunteers are needed to assist at Outreach Events, handing out literature, talking to our neighbors in need and passing out fresh produce. Please let us know if this opportunity interests you.

Disaster Relief
FIND Food Bank is a key disaster relief agency, helping supply food in the Coachella Valley during emergency situations.
Policies and Practices

Hours of Operation
FIND Food Bank is open from 8:00 am to 5:00 pm Monday through Friday. The Warehouse opens for volunteers 8:30 am to 2:30 pm Monday through Friday. Our receiving warehouse closes at 3:00 pm.

Equal Opportunity
It is the policy of FIND Food Bank not to discriminate against any volunteer or volunteer applicant because of age, race, color, creed, religion, sex, sexual orientation, disability, or national origin.

Harassment Policy
FIND Food Bank prohibits any form of unlawful harassment based on race, color, religion, creed, sex, age, national origin, marital status, sexual orientation, disability, or veteran status in accordance with applicable laws. With respect to sexual harassment, FIND strives to foster a work environment free of unlawful sex discrimination, sexual harassment, or retaliation. Sexual harassment includes unwelcome and/or unsolicited sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature.

Any volunteer who believes he/she has been harassed should immediately notify his/her supervisor or the volunteer coordinator. All complaints and related information will be investigated and kept confidential to the fullest extent possible.

Drug-Free Environment
FIND Food Bank strictly prohibits the use, sale, dispensing, possession, or manufacture of illegal drugs in the workplace or while engaged in FIND Food Bank activities.

Smoking
FIND Food Bank is a non-smoking facility and a food distributor. Per the United States Health Department smokers must be 25’ away from the entrance to the buildings while smoking.

Kitchen/Break Room
The kitchen/break room and all of its facilities are available for use by all volunteers. Please wash any dishes you use and clean up after yourself. Please label your items for storage in the kitchen/break room area.

Safety and Accident Rules
FIND Food Bank provides a clean, hazard free, healthy, safe environment in accordance with the Occupational Safety and Health Act of 1970. As a volunteer you should observe all posted safety rules, adhere to all safety instructions provided by your supervisor and use safety equipment where required. Your workspace should be kept neat, clean and orderly.

Weapons
It is the policy of FIND Food Bank that no unauthorized firearms or weapons are permitted on/in company property. This includes but is not limited to, disabling tear gas dispensers (and similar disabling devices), guns, starting pistols, flare pistols, and pocket or hunting knife with a blade exceeding three (3) inches in length, and other objects that are intended for use as a weapon.
Hours of Work for Volunteers
FIND Food Bank has designated volunteer shifts for each department. Most volunteer opportunities take place during the Food Bank’s normal business hours. The Food Bank also has volunteer opportunities with special events and booth events on nights and weekends. Each volunteer schedules their service shifts with the Volunteer Coordinator or department supervisor. Volunteers are to begin their service at the designated shift time. This enables our staff to disburse work once per shift.

Volunteer Orientation
Group volunteers are required to send their group representative to a regularly scheduled orientation and the entire group will receive basic training and a presentation on the group’s day of service. Individual volunteers are required to attend one of the FIND’s monthly scheduled volunteer orientations. Volunteers must schedule to attend an orientation with the volunteer coordinator.

Volunteers are encouraged to take on new challenges if so desired. However, opportunities are never forced upon the volunteer.

FIND Food Bank staff members who serve as volunteer supervisors have primary responsibility for design and delivery of on-the-job training of those volunteers assigned to them. Volunteers will be informed of hazardous aspects, food safety, materials, equipment, processes, or people that they may encounter while performing volunteer work. Volunteers will be trained and equipped in methods to deal with all identified risks.

Absenteeism and Substitution
Volunteers are expected to perform their duties as scheduled. When a volunteer expects to be absent from a scheduled day, the volunteer should contact their supervisor as far in advance as possible. Continual absenteeism will result in a review of the volunteer’s work assignment. If you will be late or absent, contact your supervisor directly.

Review, Evaluation, and Termination of Volunteer Service
The Food Bank welcomes new ideas from volunteers!

Volunteers are encouraged to tell his/her supervisor or the Volunteer Coordinator any issues concerning volunteer matters.

If at any time a volunteer or the Food Bank is in conflict over a Food Bank volunteer position, staff or volunteer behavior, and/or general problem, FIND Food Bank has the authority to request written complaints from all parties, discuss termination of volunteer activity, move the volunteer to a new position, or request the volunteer discontinue volunteering at the Food Bank.

Volunteers who do not adhere to the rules and procedures of FIND Food Bank, or who fail to satisfactorily perform their volunteer assignment, may be subject to dismissal. Possible grounds for dismissal include, but are not limited to, gross misconduct or insubordination, being under the influence of alcohol or drugs, theft of property including food or other donated items, misuse of organization equipment or materials, abuse or mistreatment of clients or coworkers, failure to abide by organization policies and procedures, failure to meet mental or physical standards of performance, and failure to satisfactorily perform assigned duties.
Records
Every volunteer is entered into FIND Food Bank’s volunteer database to record each activity and the number of hours. Please notify the Volunteer Coordinator with any change of address, phone, and email. If you would like a copy of your volunteer record ask the Volunteer Coordinator.

Benefits
Each year all volunteers are celebrated for their service. Throughout the year, thank you letters are given for different projects and volunteer involvement. Food Bank staff members search for creative and new ways to thank and recognize volunteers, hoping to surprise volunteers who go above and beyond the call of duty. Suggestions are welcome!

Media
If any media outlet contacts you regarding information or an interview about FIND Food Bank, please refer them to your supervisor so they may direct them to the CEO or Management Staff. If a media representative approaches you while on Food Bank property or at a Food Bank event, please refrain from answering any questions or sharing your opinions on a Food Bank matter.

Childcare
Children may not accompany volunteers during volunteer service. Parents wishing for their school-aged children to work alongside them when volunteering must receive prior permission from the Volunteer Coordinator. The Food Bank requires that children be a minimum of 10 years old to volunteer. Minors 10 to 15 years old must have one adult chaperone for every five minors. Minors 16-17 years old must have one adult chaperone for every seven minors.

First Aid/Emergency Procedures
First Aid Kits are located in the front office, the warehouse manager’s office, and the near the restroom facilities. In the event someone is in need of first aid, direct them to one of the first aid stations. In the event of an accident or injury, notify a staff person immediately. Call 911 for an emergency.

If you are injured, report your injury to your supervisor. You may be asked to fill out an accident report.

Parking
Free parking is available in the parking lot and road directly in front of the Food Bank.
Warehouse Volunteers

Description
Volunteers serve one of three ways at our receiving warehouse: inspect, sort, or package donated food into case quantity. FIND Food Bank is a busy, working distribution center. Volunteers must be at least 10 years old. One adult chaperone is required for every five minors 10-15 years old. For minors 16-17 years old, the Food Bank requires one adult for every 7 children.

Scheduling and Sign In
Volunteers are scheduled by the volunteer coordinator and supervised by a staff member. Volunteer Groups must first provide volunteer services with a group volunteer application. Online applications are available on our website www.findfoodbank.org. The application will be reviewed and the coordinator will schedule volunteers based on the Food Bank needs and the group’s availability. Group volunteers will have a sign-in sheet. The group leader is to notate how many volunteers are in your group, record a start time, and the time your group completed the assignment.

For special Warehouse Events and large community events, such as the Annual Telethon, packing events involving more than 50 people or the Thanksgiving Day 5K, event training will be provided to all individuals, group leaders and group members at the beginning of the event volunteer shift. We encourage individuals and group leaders to attend Volunteer Orientation but do not require this for these specific events only due to the fact that most volunteers for these events are one-time only volunteers.

Training
Volunteer Groups are required to send their lead representative to a regularly scheduled volunteer orientation. All other group members will receive an introduction to the staff and training on the day of service. A staff member will meet with all volunteers at the beginning of your volunteer shift to explain the task for the day. Throughout the entire volunteer shift, a staff member will be available to answer questions and address concerns at any and all times.

Rules and Regulations
1. Volunteers must wear ID badges throughout the Food Bank.
2. Volunteers must wash hands in the designated hand washing sink prior to working and additionally as needed.
3. All volunteers must wear close-toed shoes (no sandals or flip flops)
4. No throwing or tossing cans or other products
5. Volunteers are expected to remain in the assigned sorting area
6. No driving forklifts or riding on pallet jacks
7. No running or playing on pallets
8. No riding or playing on grocery carts
9. No eating or drinking in the warehouse. Water is acceptable to drink inside the warehouse.
10. Always place pallets securely on the ground
11. Always be aware of moving forklifts, pallet jacks, etc.
12. Do not remove any item, including food, from the Food Bank
13. Cell phones and head phones may not be used in the warehouse
14. Do not eat donated products. Remember the food you are sorting has been donated to the Food Bank for distribution to our partner agencies
15. Food cannot be on the floor per health regulations, not even if the food is in a box or another container, there must be a pallet or an additional container between the food and the floor
16. Keep the aisles open for forklift traffic  
17. Pest activity and spills need to be reported to the Volunteer Coordinator or Warehouse Staff.  
18. Keep yourself and others healthy. Any open wounds should be properly dressed. Please stay home if you are sick and/or have a communicable illness.
Food Rescue Guidelines

Food Banks must follow strict guidelines provided by the Food and Drug Administration, the health department, and the Good Samaritan law. At times, volunteers have commented on the waste they observe. The appearance of waste is either an indication of possible contamination, following FDA guidelines, or part of our reclaim/salvage program. The following is an example of salvage: A pallet of jam is delivered to a local grocer. Upon inspection, the grocer refuses the pallet because many of the jars are broken. The truck line contacts the Food Bank and offers the jam as a donation. Our staff and volunteers break down the pallet, clean jam off of the jars, throw away any damaged product, and then provide jam to our clients. About 50% of reclaim/salvage will be thrown away.

Volunteers will inspect, pre-sort, and repair product if necessary.

1. First check the box that product arrived in for any signs of contamination, leaks, broken glass, etc.

2. It is the law that food must be kept separately from chemicals. Check to make sure no cleaning products/chemicals have been mixed with food. Chemicals will not contaminate steel cans. If cleaning products have been mixed with food other than canned products the entire contents of the box must be discarded. Canned products can be sanitized with soap and water.

3. Check the dates on all products. Products are good beyond “best if used by” dates. The Food Bank will accept dates of one year from the printed “best if used by” date. Some products have a date code. Accept all products with date codes.

4. All labels must have the name of the product, maker, ingredients, and weight on it. A label can be torn and acceptable if you can read the name of the product, maker, ingredients and weight. If a label is loose, tape it back on.

How to determine whether a food product is suitable to keep

Steel Cans

Put can in the designated area for damages if it:

✓ is overly dented
✓ contains several large dents
✓ is dented along the seam of the can
✓ is dented along the rim of the can
✓ has one or both rims bent to the point that they are touching the side of the can (metal touching metal)
✓ contains dents with sharp corners
✓ is missing a label or missing the part of the label which has the ingredients list
✓ is leaking or has leaked
✓ is puffy or bulging (this is a sign of contamination)
✓ will not roll or stack
✓ Has rust:
  o that cannot be wiped off
  o that has created holes in the can
  o that is present on both sides of the can so that rust would get into the food if the can was opened
Depressions in the can could be ok. If there is a smooth depression in a can that is not along a seam it is acceptable.

**Plastic Peanut Butter Jars**
Throw away if the:
- ✓ safety seal has been broken or tampered with
- ✓ jar is cracked or broken
- ✓ jar contains mold, discoloration, curdling or foreign objects

**Glass Jars/Bottles**
Throw away if the:
- ✓ safety seal has been broken or tampered with
- ✓ glass is cracked or broken
- ✓ jar or bottle contains mold, discoloration, curdling or foreign objects

**Boxes (Cereals, Grains, Beans, Pasta)**
If there is no inner package (box alone), the box must be undamaged and unopened
- ✓ If damaged or opened, throw out
If outer box (with inner package) is open, check inner package:
- ✓ If inner package is untorn and unopened, place back in box and tape box closed
- ✓ If torn, throw out

**Bags (Cereals, Grains, Beans, Pasta)**
- ✓ Bags must be intact, untorn and unopened AND have a label describing the contents.
If not, throw out. Bags that have been taped have been torn, throw out.

**Top 8 Allergens**
- ✓ Milk
- ✓ Eggs
- ✓ Fish
- ✓ Crustacean Shellfish
- ✓ Wheat
- ✓ Soy Beans
- ✓ Peanuts
- ✓ Tree Nuts

**Produce**
Storage: Please refer to the Produce Storage Groupings for a list of produce for each grouping.
- ✓ Very Cold: 32-38° F
- ✓ Cold: 45-50° F
- ✓ Cool: 55-65° F
Throw away if the produce:
- ✓ Contains any form of mold, rot or decay
- ✓ Appears overripe or extremely bruised

Chemicals and non-food items should not be mixed in with food items. All damaged food (other than cans) is to be thrown away in the appropriate waste containers.

*Don’t get too caught up in wondering if a product is acceptable.*
*The rule is: when in doubt throw it out!*
Administrative Volunteers

Description
Administrative volunteers complete a variety of tasks, including light office work, computer research, mailings, and more. (If you have special skills, i.e. computer skills, internet or website experience, etc., please let volunteer services know.)

Scheduling and Sign In
Administrative volunteers are scheduled by volunteer services and supervised by an assigned staff member in the area where you are volunteering. Volunteers must first provide a volunteer application and attend a volunteer orientation before scheduling. Online volunteer applications are found on our website at www.findfoodbank.org. Individual volunteers are to sign in and out on the sign-in sheet, located in the front lobby.

Training
Training will be provided by a staff member on first day of service. FIND Food Bank staff and experienced volunteers are available to answer questions throughout your shift.

Rules and Regulations
1. Due to the sensitivity of the donor information collected (e.g. giving history, personal contact information, payment information etc.) by FIND Food Bank; administrative volunteers will sign a confidentiality agreement.
2. FIND Food Bank computers are designated for work only. At no time is it appropriate to check emails or use the internet for personal use.
3. Don’t lift items that are too heavy. Always ask for assistance.
4. Please do not operate any equipment or computers without the proper training or permission from your supervisor.
5. If you have questions about your volunteer task, please ask! We are here to work with you.
6. Do not remove any item, including food and office supplies, from the Food Bank.
7. Cell phones should be vibrate or mute during volunteer shifts.
8. Volunteers are required to wear volunteer badges during shift.
Community Outreach and Health Fair Event Volunteers

Description
Volunteers are needed to assist with our Special Events and Fundraising and Outreach Booth Events throughout the year. Volunteers representing the Food Bank at an offsite event will meet and greet the public, collect canned food, distribute produce and collateral materials. At other special events volunteers will help setup and disassemble events. Volunteers must be at least 18 years of age to volunteer without a chaperone.

Scheduling and Sign In
Special event volunteers are scheduled by the volunteer coordinator and supervised by a staff member. Volunteers must first provide a volunteer application before scheduling. Online applications are found on our website at www.findfoodbank.org. Volunteer times vary with each event, but are often in the evening and on the weekend. Whether you are offsite or at the Food Bank, volunteers must sign in and sign out on the volunteer time sheet.

Training
Volunteer training is held at the beginning of the volunteer shift. The staff member in charge or an experienced volunteer will explain rules, regulations, and procedures for the special event. They will also introduce you to other staff members involved in the special event. A FIND Food Bank staff member will be available at all times to answer questions and assist the volunteer.

Rules and Regulations
1. Do not lift items that are too heavy. Always ask for assistance.
2. All volunteers are to remain in their work area
3. No driving FIND Food Bank vehicles
4. No drinking of alcoholic beverages
5. Do not remove any item, including food, from the Food Bank or from a Food Bank event
6. If a media representative approaches you while at a special event or on Food Bank property, please refrain from answering any questions or sharing your opinions on a Food Bank matter. Refer all media to a staff member.
7. Volunteers are required to wear volunteer badges during shift
Special Project Volunteers

Description
Volunteers assist with special projects throughout the year. Projects vary with need but include painting, cleaning or special professional skills. Whether you are painting a wall, cleaning a closet, or providing a special skill to FIND, you are helping to feed your community through the gift of your time. Volunteers must be at least 18 years of age to volunteer without a chaperone.

Scheduling and Sign In
Special project volunteers are scheduled by the volunteer coordinator and supervised by a staff member. Volunteers must first provide a volunteer application before scheduling. Online applications are found on our website at www.findfoodbank.org. Volunteers must sign in and sign out on the volunteer time sheet.

Training
Volunteer training is held at the beginning of the volunteer shift. The staff member in charge or an experienced volunteer will explain rules, regulations, and procedures for a special project. They will also introduce you to other staff members involved in the special project. A FIND Food Bank staff member will be available at all times to answer questions and assist the volunteer.

Rules and Regulations
1. Do not lift items that are too heavy. Always ask for assistance.
2. All volunteers are to remain in their work area
3. No driving FIND Food Bank vehicles
4. No drinking of alcoholic beverages
5. Do not remove any item, including food, from the Food Bank or from a Food Bank event
6. If a media representative approaches you while at a special event or on Food Bank property, please refrain from answering any questions or sharing your opinions on a Food Bank matter. Refer all media to a staff member.
7. Volunteers are required to wear volunteer badges during shift
Youth Volunteers

Youth must be a minimum of 10 years old to volunteer at FIND Food Bank with a chaperone.

The Food Bank has a very limited staff, so increasing efficiency in our volunteer projects is an important component in meeting our aggressive goals focused on fighting food insecurity. When a youth volunteer or youth group helps at the Food Bank, it is extremely important that the youth stay engaged in the assigned project.

For youth volunteers, FIND Food Bank requires one adult chaperone (21 or older) for every five minors 10-15 years old. For minors 16-17 years old, the Food Bank requires one adult for every 7 children. The Food Bank must receive a commitment and a signed volunteer chaperone agreement from each chaperone prior to the assigned volunteer date.

The Food Bank is an extremely busy distribution center with shipments arriving daily and forklifts constantly moving about the facilities. FIND Food Bank must ensure that your children are safe, therefore, we ask that chaperones fill the role below:

- Ensure that your youth are committed to supporting a volunteer project
- Ensure that your team stays on task and focused on the project assignment
- Ensure that your team follows all safety rules, policies and practices of the Food Bank as outlined in the volunteer handbook

The Food Bank is aware that transportation issues can sometimes create problems for a group. If your group is going to be late for their volunteer assignment or needs to cancel your date, contact our front desk at 760.775.3663 as soon as possible. This will enable our staff to efficiently organize their daily tasks to meet our goals to fight hunger.

If your youth group requires volunteer service letters, provide a list of names to the Volunteer Coordinator a few days prior to your service date.

Volunteers are vital to FIND Food Bank. We could not efficiently distribute 10.5 million pounds of food a year without the help of volunteers. The Food Bank wants each volunteer to take away a special memory, gain new knowledge about hunger in the Coachella Valley, and know that they helped to feed their community on their day of service.
How To Wash Your Hands

1. Wet your hands and arms
   Use running water as hot as you can comfortably stand

2. Apply soap
   Apply enough to build up a good lather

3. Scrub your hands and arms vigorously for 10 to 15 seconds
   Clean under fingernails and between fingers

4. Rinse your hands and arms thoroughly
   Use running warm water

5. Dry your hands and arms
   Use a single-use paper towel or hand dryer
FOOD ALLERGY AWARENESS!

WHAT TO KNOW!
A food allergy is an abnormal response to a food triggered by the body’s immune system. Once exposed to the allergen, the allergic individual can suffer a mild to life-threatening reaction. The only control is avoidance of the food. Despite taking precautions, allergic people may be unknowingly exposed to an allergen.

Approximately 11 million Americans suffer from true food allergies. Be prepared to protect your customers. Know the eight major food allergens and the symptoms of an allergic reaction.

THE EIGHT MAJOR FOOD ALLERGENS

MILK  
EGG  
FISH  
CRUSTACEAN SHELLFISH

WHEAT  
SOYBEANS  
PEANUTS  
TREE NUTS

SYMPTOMS OF ALLERGIC REACTION
LOSS OF CONSCIOUSNESS • SHORTNESS OF BREATH • ITCHING OR TINGLING IN AND AROUND MOUTH, FACE, SCALP, HANDS AND FEET
HIVES (WELTS) • WHEEZING AND DIFFICULTY BREATHING • SWELLING OF THE FACE, EYELIDS, TONGUE, LIPS, HANDS OR FEET
TIGHTENING OF THE THROAT (DIFFICULTY SWALLOWING) • SUDDEN ONSET OF VOMITING, CRAMPS OR DIARRHEA

WHAT TO DO!
REACT QUICKLY - CALL 911
Notify Management - It Could Save A Life!
An Allergic Reaction Can Take Only Minutes To Develop. Don’t Hesitate!
Discard Cans With These Defects

- Severe dent in seam
- Deep dents in can body
- Missing or unreadable labels
- Swollen or bulging ends
- Holes or signs of leaking
- Rust that cannot be wiped off
Apples

Receiving and inspecting
Apples should be firm and have smooth skin.

Storing and handling
Apples should be stored at 32-34°F, at 85-95% relative humidity. Susceptible to freezing; do not store below 29°F.

Sensitive to ethylene: No
Produces ethylene: Yes
Odor-sensitive: Yes
Odor-producing: No

Acceptable

Not acceptable

bruises

superficial spot

blue mold

gray mold

Alternaria rot

Bull’s eye rot