



## Welcome to FIND Food Bank's VolunteerHub

VolunteerHub is a cloud-based software for nonprofits that streamlines volunteer and event management. With VolunteerHub, we can track volunteer data like never before, but that's not all... VolunteerHub makes it easier for you, the volunteer, to see upcoming events, expanding volunteer opportunities and an overall more interactive process to get involved with FIND.

**Please register as a "New User" to begin tracking your amazing volunteer work and to find the best fit for you.**

1. Visit our personalized VolunteerHub site at:
  - a. <http://findfoodbank.volunteerhub.com>
2. Complete the Registration process
  - a. Top right hand corner of the screen click, "**Sign in**"
  - b. **Register** as a New User on the lower right hand side of the page, under "**Not registered yet?**"
3. Create a Username and Password for your account
  - a. Write down this information, as you will need it every time you login to your profile
  - b. If you do not have a username in mind, we recommend using the first letter of your first name in conjunction with your last name (example- *Name: John Doe; Username: Jdoe*)
4. Continue by pressing "**Next**" at the bottom right hand corner
5. This is the "**Join Code**" page where you will **only** enter a code if you have received one through your organization. Please keep in mind this field is case sensitive.
6. On the "**Group Membership**" page, select from the series of qualifications and availability options
  - a. Please choose all areas that apply to you, continue by clicking "**Next**"
7. This is the "**User Registration**" page where you will create your profile
  - a. Certain fields on this page are **Required** to create your profile
  - b. At the bottom of the screen you will need to review our "**Liability Waiver**"
    - i. Read the provided text and linked documents
    - ii. Go back to the "**User Registration**" page, scroll down and from the dropdown menu and select "**I Accept**"
  - c. Once you have entered all the necessary information, please continue by selecting "**Next**"
  - d. **Confirm** your information by clicking "**Next**"
8. You will now need to "**Verify**" your email address
  - a. You will receive a **Confirmation** email sent to the email address used for registration
  - b. Select the "**Click here to verify your email address**" link
9. Once you have verified your account, return to the event link provided by your organization to view the volunteer event reserved for your group
  - a. Top right hand corner of the screen click, "**Sign in**"
  - b. Sign in under the "**Already registered**" section
  - c. You will be routed to your organization's volunteer event, select "**Sign Up**"

**You are now registered for VolunteerHub and signed up for your organization's event.  
We look forward to seeing you soon!**